# **QEH&S MANAGEMENT SYSTEM POLICY**





The nature of EWASTE+'s operations has a positive impact on the environment through the conservation of metals, plastics, and other non-renewable resources and the proper management of used and end-of-life electronic equipment. Consistent with these core operations, it is EWASTE+'s overall goal to accomplish its business objectives while striving for an injury-free workplace, minimizing pollution, and providing quality products and services to our customers.

### It is our intention to:

- + Develop and maintain quality, environmental, health & safety, and security programs that conform to the best practices within the electronics recycling industry.
- + Comply with all relevant quality, environmental and health & safety laws and regulations, including federal, state, and local laws and other stakeholder requirements.

EWASTE+ will continually improve its QEH&S Management System and performance. This will include the setting of QEH&S Management System goals, taking into consideration our QEH&S Management System footprint and our business, financial, operational, and legal requirements as well as the views of interested parties.

## Quality

It is EWASTE+'s policy to get it right the first time, every time, and strive to exceed customer expectations whenever possible. Our business system will conform to the requirements of RIOS & R2. Customer requirements come first. Quality begins and ends with the customer and we strive to always satisfy their needs.

Quality is reflected in our flexibility - both as individuals and as an organization. We build mutually beneficial relationships with our customers. Our employees work together as a team to satisfy our customers' requirements.

EWASTE+ provides continual improvement through annual management review of our QEH&S Management System. We continually work to improve business performance, processes, products, and services.

Through continuous training we create an environment where employees have the skills and are empowered to take responsibility for the results of their actions which contributes to the success of EWASTE+.

We recognize that the responsibilities for quality, environment, health & safety, and security are shared, requiring cooperation, not only between employees and their supervisors, but among and between all those who assume the various roles within the company.



#### **Environment**

It is the policy of EWASTE+ to promote an economically and environmentally sustainable recycling system for used electronics through reuse, refurbishing, and de-manufacturing. EWASTE+ is committed to zero landfill of electronics in landfills and environmental excellence in all aspects of electronics recycling through monitoring all of our waste streams and by continuous improvement through setting goals annually to reduce the impact of electronics on our environment.

We will fulfill our customers' requirements by removing electronic equipment from their site and by following strict environmental regulation compliance and record keeping. We will communicate our environmental policies to our employees, customers, and downstream vendors through continuous training and monitoring of the local, national, and international environmental regulations. EWASTE+ will audit our downstream vendors to verify that they meet criteria to support sound environmental practices and that they follow regulatory guidelines.

### EWASTE+ will:

- + Comply with all relevant regulations of the countries importing equipment, components, or materials containing FMs that have passed through our facility or control.
- + Comply with customer and product requirements and industry guidelines, including the Responsible Recycling (R2) practices.
- + Manage used and end-of-life electronics equipment, components, and materials based on a hierarchy of first, reuse/refurbish; second, materials recovery; and finally, energy recovery/disposal.
- + Manage the R2 focus materials that pass through our facility or control in a manner protective of the environment.
- + Promote prevention of pollution in all of our operations, including the elimination of electronics waste from landfills.
- + Work with our entire recycling chain including downstream vendors, suppliers, customers, and contractors to fulfill our environmental goals.

## **Health and Safety**

At EWASTE+, we believe that integrating health and safety into every operation at our corporation is of the utmost importance. The health and safety of our employees continues to be the first consideration in our operations.

To this extent, EWASTE+ strives to comply with all applicable laws and regulations that govern our operations. In so doing, we conduct our processes and operations in a manner that reduces or eliminates the conditions that are unhealthful or could cause injury to our employees. Employees are consistently urged to report unsafe conditions in their workplace and to work with EWASTE+ management to eliminate these conditions where they may exist.

Quality or production goals do not supersede the safety of our employees. With this in mind, EWASTE+ management and staff have implemented a Safety Management Program.

# This program provides for:

- + The continual commitment of improving safety within our workplace.
- + Employee awareness and training with regard to safety issues.
- A commitment to visitors, neighbors, and our community to lessen or eliminate any safety-related issues from our corporation that could impact them.
- + Prevent workplace injuries by providing a safe environment for employees, contractors, visitors, volunteer workers, temporary workers, and anyone else performing activities under our direction.
- + Investigate any workplace accidents, illnesses, and near-misses, and promptly correct any unsafe condition or practice.

Within the scope and applicability of our Safety Management Program, EWASTE+ established a goal to reduce injuries. To accomplish this goal, we ask each of our employees to commit not only to their own safety but to the safety of their co-workers and their community as well.